

LAMINEX® LAMINATES

- In this warranty, "Laminex® Laminates Product" means Laminex Redback®, Laminex DiamondGloss®, Laminex 180fx™, Laminex Squareform™, Laminex Impressions™ Spark finish, Laminex Impressions Nuance Finish, Laminex Innovations® and Laminex Chemical Resistant Redback.
- Subject to the conditions and limitations set out in this warranty below, Laminex Group Limited ABN 98 004 093 092 trading as Laminex warrants to the original purchaser of any Laminex Laminates Product for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that Laminex will at its option, repair or replace any Laminex Laminates Product without charge if it is defective directly as a result of its manufacture or supply by Laminex or the materials used in its manufacture by Laminex during the first 7 years after initial purchase (proof of purchase will be required). Subject to paragraph 8, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from Laminex.
- This warranty does not cover any defect caused by:
 - any natural occurrence, or any other act or circumstance beyond Laminex's control; or
 - failure to follow any procedures recommended by Laminex, at the time of fabrication and installation, for the fabrication and installation of a Laminex Laminates Product; or
 - physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, exposure to chemical products, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
 - general fading or discolouration or damage due to direct and indirect light (exposure to direct sunlight should be avoided); or
 - the product being used in applications that are not recommended by Laminex; or
 - faulty workmanship by any person other than Laminex; or
 - variation in colour, pattern, shade of material against the sample material, display/s and/or printed illustrations. This warranty also does not cover:
 - where the defect is trivial or insubstantial; or
 - where, as at the date of notification of the defect to Laminex, the type or colour of the alleged defective product no longer forms part of Laminex's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is a close type or colour match as is possible from Laminex's then prevailing stock range; or
 - where the defect has been disclosed as a feature or limitation of the Laminex Laminates product in any literature published by Laminex; or
 - outdoor application.
- This warranty applies only to Laminex Laminates Products:
 - Purchased from Laminex after 1 July 1994 for interior residential or commercial use in Australia;
 - That has remained installed at the location at which it was first installed after its sale by Laminex;
 - Which has been installed, maintained, used and protected in the manner recommended by Laminex, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning the Laminex Laminates Product, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to Laminex at the address given below;
 - Where Laminex has been notified of the defect within seven days of the first person to become aware of it.
- Costs of claiming:
 - Laminex will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Laminates Product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Laminates Product (including any quotes you have obtained verifying the labour charges).
 - If Laminex considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Laminates Product covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
- A replacement product may not be reasonably available from Laminex in the same shape, type or colour as the original Laminex Laminates Product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, Laminex reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from Laminex's then prevailing product range in satisfaction of its obligations under this warranty.
- Except as expressly provided in paragraphs 9 and 10, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Laminates Product are excluded. Without limiting the generality of the preceding sentence, Laminex will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of the Laminex Laminates Product.
- Where any applicable legislation implies any term, condition or warranty into the contract of sale between Laminex and a person, or Laminex's relationship with a person, which has acquired a Laminex Laminates Product, or otherwise gives that person a particular remedy against Laminex, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, Laminex's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at Laminex's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - If the breach related to a Laminex Laminates Product:
 - The replacement of the Laminex Laminates Product or the supply of equivalent product;
 - The repair of the Laminex Laminates Product;
 - The payment of the cost of replacing the Laminex Laminates Product or acquiring equivalent product; or
 - The payment of the cost of having the Laminex Laminates Product repaired; and
 - If the breach relates to services:
 - The supplying of the services again; or
 - The payment of the cost of having the services supplied again.
- Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- This warranty does not cover any other product used or installed in connection with the Laminex Laminates Product.
- This warranty is not transferable or assignable.
- Any inquiries regarding this warranty should be sent to Laminex Laminates Warranties, Laminex, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
- To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Laminates Product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Laminates Product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Laminates Product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Laminates Product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)

After we receive your written claim, we will contact you to discuss. In some circumstances Laminex may need to remove a sample of the installed Laminex Laminates Product for testing.

Laminex Laminates are marketed, distributed and manufactured by Laminex, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
Laminex®, Redback®, DiamondGloss®, 180fx™, Squareform™, Impressions™, Innovations®



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Return this original warranty form to Laminex® Laminates Warranties, Laminex, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Laminates were purchased: _____

Address where Laminex Laminates are installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® LAMIWOOD® MR

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Lamiwood® MR for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will at its option, repair or replace any Laminex Lamiwood MR without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first seven years after the initial purchase (proof of purchase will be required) Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence or any other circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Lamiwood MR; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/ materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
 - d) general fading and discolouration (exposure to sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group in the product literature published; or
 - f) where the defect has been caused by faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour; pattern, shade of the material against the sample material, displays and/or printed illustrationsThe warranty also does not cover:
 - h) where the defect is trivial or insubstantial; or
 - i) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
 - j) anything that has been disclosed as a feature or limitation of Laminex Lamiwood MR in any literature published by The Laminex Group; or
 - k) outdoor application.
3. This warranty applies only to Laminex Lamiwood MR:
 - a) Purchased from The Laminex Group after 1 July 1994 for interior residential or commercial use in Australia;
 - b) That has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) Which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Lamiwood MR, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below; and
 - d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Lamiwood MR Product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Lamiwood MR (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Lamiwood MR covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Lamiwood MR product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Lamiwood MR are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Lamiwood MR.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Lamiwood MR, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to Laminex Lamiwood MR:
 - i. The replacement of Laminex Lamiwood MR or the supply of equivalent product;
 - ii. The repair of Laminex Lamiwood MR
 - iii. The payment of the cost of replacing Laminex Lamiwood MR or acquiring equivalent product; or
 - iv. The payment of the cost of having Laminex Lamiwood MR repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with Laminex Lamiwood MR.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Lamiwood MR Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Lamiwood MR Product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Lamiwood MR Product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Lamiwood MR Product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Lamiwood MR Product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)

After we receive your written claim, we will contact you to discuss. In some circumstances Laminex may need to remove a sample of the installed Laminex Lamiwood MR Product for testing.

Laminex Lamiwood MR is marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092. .
Laminex®, Lamiwood®



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Return this original warranty form to Laminex® Lamiwood® MR Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Lamiwood MR was purchased: _____

Address where Laminex Lamiwood MR is installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® METALINE®

SPLASHBACKS & PANELS



WARRANTY, CARE AND MAINTENANCE
DECEMBER 2013

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Laminex® Metaline® splashbacks and panels is the smart alternative to glass, with a spectacular high

gloss finish. Featuring a sleek, continuous look with minimal join lines, Laminex Metaline's flexibility makes it adaptable to fit any location. A unique flame retardant system has been independently certified by SAI Global as suitable for use behind both gas and electric cooktops (AS/NZS 5601 Gas Installation Code). With superior stain, mould, and heat resistance, their outstanding durability is guaranteed by a seven year limited warranty. With such beauty, Laminex Metaline splashbacks and panels are the smarter choice.



CARE AND MAINTENANCE

ROUTINE CARE AND MAINTENANCE

For routine cleaning, use a mild detergent with a soft, abrasion free microfibre cloth. Cooking oils, fats and other food splashes, should be wiped up when detected, also with mild detergent. The surface should be regularly cleaned and do not allow food stuffs to build up on the surface. Avoid cleaning the Laminex Metaline surface with cleaning solutions that are highly acidic or caustic and also avoid cleaning the surface when it is hot.

PREVENTING SCRATCHES

Avoid placing metallic or sharp cooking/kitchen implements or appliances directly against the surface. The use of abrasive cleaners or pot scrubbing pads will scratch the surface, only use a soft, abrasion free microfibre cloth to clean the Laminex Metaline surface.



GENERAL COMMENTS

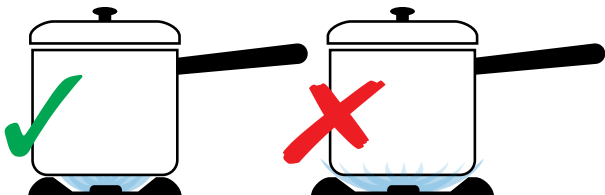
Laminex Metaline requires no special cleaning products. Regular cleaning with a soft, abrasion free microfibre cloth, will ensure that your Laminex Metaline product remains in pristine condition.

Excessive heat from large burners that are poorly adjusted can scorch the surface. To avoid this damage consult the users guide for your cook top. Most manufacturers will give advice as follows:

How to Use the Burners

Bear in mind the following indications in order to achieve maximum efficiency with the least possible gas consumption:

- Use adequate pans for each burner – generally small pots and pans on small burners to low heat
- Do not allow the flame to spread up the sides of the cooking vessel
- When the pan comes to the boil, set the knob to the reduced rate position (small flame)
- Always place a lid on the pans
- Use only pans with a flat bottom





Postage
Paid
Australia

Reply Paid 40
Laminex
Metaline Splashbacks and Panels Warranties
PO Box 407
Doncaster VIC 3108

LAMINEX® METALINE®

SPLASHBACKS & PANELS



To validate your warranty, complete this card and mail it to Laminex

PROJECT / CUSTOMER DETAILS

Project Name: _____

Customer Name: _____

Project Location: _____

State: _____ Postcode: _____

Phone: _____ Installation Date (dd/mm/yy): ____ / ____ / ____

INSTALLATION DETAILS

Name: _____

State: _____ Postcode: _____

Select: ☐ Authorised Fabricator Number: _____

☐ Confirmation of correct installation using mineral board

APPLICATION

☐ Confirm Neutral Cure Silicone Used

☐ Laundry Wall Panels

☐ Domestic Kitchen Splashback

☐ Interior Wall Panels

☐ Bathroom Wall Panels

☐ Other internal vertical use panels

PROJECT DETAILS

Metaline Colour: _____

Production Data (printed on back of sheet): _____

☐ Please tick if you would like to receive the latest news and marketing material from Laminex.

Email: _____

Warranty Registration No: _____

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WARRANTY

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092, trading as Laminex, warrants to the original purchaser of Laminex® Metaline® splashbacks and panels products for interior residential and commercial use that Laminex will, at its option, repair or replace that product without charge if it fails directly as a result of its manufacture or material used in its manufacture by Laminex during the first 7 years after initial installation. Subject to paragraph 8, this obligation terminates at the expiration of 7 years from the date on which the Laminex Metaline splashbacks and panels product concerned was first installed.
2. This warranty does not cover damage caused by:
 - a) any act of God, any natural occurrence or any other circumstance beyond Laminex's control; or
 - b) failure to follow any procedures recommended by Laminex for the fabrication and installation of Laminex Metaline splashbacks and panels products (including, but not limited to, installation closer than the recommended 30mm minimum set back from the cooktop to the installed splashback), or the failure to install the mineral board directly behind the cooktop; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, surfaces, exposure to harsh chemical products; or
 - d) failure of any adhesive, caulk, or other accessory, or failure of any caulked or filled joint or seams;
 - e) general fading and discolouration (exposure to direct sunlight should be avoided);
 - f) the product being used in applications that are not recommended by Laminex in the product literature published by Laminex; or
 - g) any Laminex Metaline splashbacks and panels product that is not installed by an appropriately trained and skilled person;
 - h) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations.

This warranty also does not cover:

- i) anything which has been disclosed as a feature or limitation of the Laminex Metaline splashbacks and panels product in any literature published or distributed by Laminex; or
 - j) outdoor application; or
 - k) where the defect is trivial or insubstantial; or
 - l) where, as at the date of notification of the defect to Laminex, the type or colour of the alleged defective product no longer forms part of Laminex's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from Laminex's then prevailing stock range.
3. This warranty applies only to Laminex Metaline splashbacks and panels products;
 - a) which have not been moved from their original place of installation;
 - b) which have been fabricated by a fabricator authorised by Laminex;
 - c) which have been installed, maintained, used and protected in the manner recommended by Laminex in its published literature concerning those products, a copy of which may be obtained, free of charge, from the fabricator named below or by writing directly to Laminex at the address given below; and
 - d) where Laminex has been notified of the defect within seven days of the first person to become aware of it.
 4. This warranty will cover reasonable labour charges, which are necessary for the repair or replacement of any Laminex Metaline splashbacks and panels product covered by this warranty.
 5. A replacement product from Laminex may not be reasonably available in the same colour or shape as the original Laminex Metaline splashbacks and panels product covered by this warranty. If a replacement product from Laminex of the same colour or shape is not reasonably available, Laminex reserves the right to provide a replacement product of as close a shape and colour match as is reasonably possible from Laminex's then prevailing stock range in satisfaction of its obligations under this warranty.
 6. Please fill out the attached registration card and mail directly to Laminex at the address given below.

7. Except as expressly provided in paragraphs 1 and 8, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to any Laminex Metaline splashbacks and panels product are excluded. Without limiting the generality of the preceding sentence, Laminex will not be under any other liability in respect of any loss or damage (including consequential loss damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of any Laminex Metaline splashbacks and panels product.
8. Where any applicable legislation implies any term, condition or warranty into Laminex's relationship with a person who has acquired any Laminex Metaline splashbacks and panels product, or otherwise gives that person a particular remedy against Laminex, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, such term, condition, warranty or remedy shall be deemed to be included in or, as the case may be, apply to that relationship. However, Laminex's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at Laminex's option, in any one or more of the ways permitted by the legislation including, where so permitted:
 - a) if the breach relates to any Laminex Metaline splashbacks and panels product;
 - i. the replacement of that Laminex Metaline splashbacks and panels product or supply the equivalent Laminex Metaline splashbacks and panels product.
 - ii. the payment of the cost of replacing that Laminex Metaline splashbacks and panels product or acquiring equivalent Laminex Metaline splashbacks and panels product; or
 - iii. the repair of that Laminex Metaline splashbacks and panels product; or
 - iv. the payment of the cost of having the Laminex Metaline splashbacks and panels product repaired; and
 - b) if the breach relates to services:
 - i. the supplying of the services again; or
 - ii. the payment of the cost of having the services supplied again.

9. Please note that the law may confer on your rights arising out the supply of Laminex Metaline splashbacks and panels products. This warranty should therefore not be read as exhaustive statement of the rights of the original purchaser or any other person.
10. This warranty does not cover any other product used or installed in connection with Laminex Metaline splashbacks and panels product.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Metaline Splashbacks and Panels Warranties, Laminex, P.O Box 407, Doncaster, VIC 3108.

Fabricator / Installer: _____

Address: _____

Authorised Fabricator No: _____

Warranty Registration No:

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Laminex[®], Metaline[®]



LAMINEX® SILK FINISH™

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Silk Finish™ for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will at its option, repair or replace any Laminex Silk Finish without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first seven years after the initial purchase (proof of purchase will be required) Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence or any other circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Silk Finish; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
 - d) general fading and discolouration (exposure to sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group in the product literature published; or
 - f) where the defect has been caused by faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrationsThe warranty also does not cover:
 - h) where the defect is trivial or insubstantial; or
 - i) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
 - j) anything that has been disclosed as a feature or limitation of Laminex Silk Finish in any literature published by The Laminex Group; or
 - k) outdoor application.
3. This warranty applies only to Laminex Silk Finish:
 - a) Purchased from The Laminex Group after 1 May 2009 for interior residential or commercial use in Australia;
 - b) That has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) Which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Silk Finish, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below; and
 - d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Silk Finish Product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Silk Finish Product (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Silk Finish Product covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Silk Finish product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Silk Finish are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Silk Finish.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Silk Finish, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to Laminex Silk Finish:
 - i. The replacement of Laminex Silk Finish or the supply of equivalent product;
 - ii. The repair of Laminex Silk Finish;
 - iii. The payment of the cost of replacing Laminex Silk Finish or acquiring equivalent product; or
 - iv. The payment of the cost of having Laminex Silk Finish repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with Laminex Silk Finish.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Silk Finish Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Silk Finish Product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Silk Finish Product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Silk Finish Product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Silk Finish Product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)



Laminex Silk Finish is marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
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Return this original warranty form to Laminex® Silk Finish™ Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Silk Finish was purchased: _____

Address where Laminex Silk Finish is installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® SQUAREFORM® BENCHTOPS

- Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Squareform® benchtops for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will at its option, repair or replace any Laminex Squareform benchtops without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first seven years after the initial purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
- This warranty does not cover damage caused by:
 - any natural occurrence or any other circumstance beyond The Laminex Group's control; or
 - failure to follow any procedures recommended by The Laminex Group for the fabrication and installation of the Laminex Squareform benchtops; or
 - physical abuse, misuse, vandalism, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning compounds, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
 - general fading and discolouration (exposure to direct sunlight should be avoided) and some shrinkage; or
 - the product being used in applications that are not recommended by The Laminex Group in the product literature published by The Laminex Group; or
 - faulty workmanship by any person subsequent to supply of the Laminex Squareform benchtops; or
 - variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations.The warranty also does not cover:
 - where the defect is trivial or insubstantial; or
 - where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
 - anything that has been disclosed as a feature or limitation of Laminex Squareform benchtops in any literature published by The Laminex Group; or
 - outdoor application.
- This warranty applies only to Laminex Squareform benchtops:
 - purchased after January 1 2004, for interior residential and commercial benchtop use in Australia;
 - which have not been moved from their original place of installation;
 - which have been installed, maintained, used and protected in the manner recommended by The Laminex Group in its published literature concerning Laminex Squareform benchtops, a copy of which may be obtained, free of charge, by writing directly to The Laminex Group at the address given below.
 - where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
- Costs of claiming:
 - The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Squareform benchtops covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Squareform benchtops (including any quotes you have obtained verifying the labour charges).
 - If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Squareform benchtops covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
- A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Squareform benchtops product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
- Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to any Laminex Squareform benchtops products are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred, or which may arise directly or indirectly in respect of any Laminex Squareform benchtops product.
- Where applicable legislation implies any term, condition or warranty into The Laminex Group's relationship with a person who has acquired any Laminex Squareform benchtops product, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy shall be deemed to be included in or, as the case may be, apply to that relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty, or under such remedy, shall be limited, at The Laminex Group's option, to any one or more of the ways permitted by the legislation, including, where so permitted:
 - The replacement of that Laminex Squareform benchtops product or the supply of equivalent Laminex Squareform benchtops products;
 - The repair of that Laminex Squareform benchtops product;
 - The payment of the cost of replacing the Laminex Squareform benchtops product or acquiring equivalent product;
 - The payment of the cost of having the Laminex Squareform benchtops product repaired.
- Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- This warranty does not cover any other product used or installed in connection with Laminex Squareform benchtops.
- This warranty is not transferable or assignable.
- Any inquiries regarding this warranty should be sent to Laminex Squareform Benchtops Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
- To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Squareform benchtops was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Squareform benchtops has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Squareform benchtops (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Squareform benchtops is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)

After we receive your written claim, we will contact you to discuss. In some circumstances Laminex may need to remove a sample of the installed Laminex Squareform benchtops for testing.

Laminex Squareform benchtops are marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
Laminex®, Squareform®



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Return this original warranty form to Laminex® Squareform® Benchtops Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Squareform benchtops were purchased: _____

Address where Laminex Squareform benchtops are installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® STRUCTURAL MR® E0 MDF

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Structural MR® E0 MDF for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will, at its option, repair or replace any Laminex Structural MR E0 MDF without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first 7 years after initial purchase (proof of purchase required). Subject to clause 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence or any other circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Structural MR E0 MDF; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
 - d) general fading and discolouration (exposure to sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group in the product literature published; or
 - f) faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations. The warranty also does not cover:
 - h) anything that has been disclosed as a feature of limitation of Laminex Structural MR E0 MDF in literature published or distributed by The Laminex Group; or
 - i) Outdoor application; or
 - j) Where the defect is trivial or insubstantial; or
 - k) Where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range.
3. This warranty applies only to Laminex Structural MR E0 MDF:
 - a) purchased from The Laminex Group after 1 July 1994 for interior residential or commercial use in Australia;
 - b) that has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Structural MR E0 MDF, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below; and
 - d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Structural MR E0 MDF covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Structural MR E0 MDF (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Structural MR E0 MDF covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Structural MR E0 MDF product covered by this warranty. If a replacement product of the same shape or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Structural MR E0 MDF are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Structural MR E0 MDF.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Structural MR E0 MDF, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to Laminex Structural MR E0 MDF:
 - i. The replacement of Laminex Structural MR E0 MDF or the supply of equivalent product;
 - ii. The repair of Laminex Structural MR E0 MDF;
 - iii. The payment of the cost of replacing Laminex Structural MR E0 MDF or acquiring equivalent product; or
 - iv. The payment of the cost of having Laminex Structural MR E0 MDF repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with Laminex Structural MR E0 MDF.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Structural MR E0 MDF Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Structural MR E0 MDF was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Structural MR E0 MDF has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Structural MR E0 MDF (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Structural MR E0 MDF is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)



Laminex Structural MR E0 MDF is marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
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Return this original warranty form to Laminex® Structural MR® E0 MDF Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Structural MR E0 MDF was purchased: _____

Address where Laminex Structural MR E0 MDF is installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® STRUCTURAL MR®

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Structural MR® for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will, at its option, repair or replace any Laminex Structural MR without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group, during the first 7 years after initial purchase (proof of purchase required). Subject to clause 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence or any other circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Structural MR; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
 - d) general fading and discolouration (exposure to sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group in the product literature published; or
 - f) faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations. The warranty also does not cover:
 - h) anything that has been disclosed as a feature of limitation of Laminex Structural MR in literature published or distributed by The Laminex Group; or
 - i) Outdoor application; or
 - j) Where the defect is trivial or insubstantial; or
 - k) Where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range.
3. This warranty applies only to Laminex Structural MR:
 - a) purchased from The Laminex Group after 1 July 1994 for interior residential or commercial use in Australia;
 - b) that has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Structural MR, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below; and
 - d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Structural MR covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Structural MR (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Structural MR covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Structural MR product covered by this warranty. If a replacement product of the same shape or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Structural MR, are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Structural MR.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Structural MR, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to Laminex Structural MR:
 - i. The replacement of Laminex Structural MR or the supply of equivalent product;
 - ii. The repair of Laminex Structural MR;
 - iii. The payment of the cost of replacing Laminex Structural MR or acquiring equivalent product; or
 - iv. The payment of the cost of having Laminex Structural MR repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with Laminex Structural MR.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Structural MR Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Structural MR was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Structural MR has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Structural MR (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Structural MR is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)

After we receive your written claim, we will contact you to discuss. In some circumstances Laminex may need to remove a sample of the installed Laminex Structural MR for testing.

Laminex Structural MR is marketed, distributed and manufactured by The Laminex Group, a division of Laminex Group Pty Limited A.B.N. 98 004 093 092.
Laminex®, Structural MR®



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Return this original warranty form to Laminex® Structural MR® Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Structural MR was purchased: _____

Address where Laminex Structural MR is installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® VINYL DOORS

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Vinyl doors product for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will at its option, repair or replace any Laminex Vinyl doors product without charge if it is defective directly as a result of its manufacture or supply by The Laminex Group or the materials used in its manufacture by The Laminex Group during the first 7 years after initial purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence, or any other act or circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of a Laminex Vinyl doors product; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, exposure to chemical products, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
 - d) general fading or discolouration or damage due to direct and indirect light (exposure to direct sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group; or
 - f) faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour, pattern, shade of material against the sample material, display/s and/or printed illustrations; or
 - h) incorrect hinge installation and/or adjustment.This warranty also does not cover:
 - i) where the defect is trivial or insubstantial; or
 - j) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is a close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
 - k) where the defect has been disclosed as a feature or limitation of the Laminex Vinyl doors product in any literature published by The Laminex Group; or
 - l) outdoor application.
3. This warranty applies only to Laminex Vinyl doors products:
 - a) Purchased from The Laminex Group after 1 November 1999 for interior residential or commercial use in Australia;
 - b) That has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) Which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning the Laminex Vinyl doors product, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below;
 - d) Where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex Vinyl doors product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex Vinyl doors product (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex Vinyl doors product covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Vinyl doors product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Vinyl doors product are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of the Laminex Vinyl doors product.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired a Laminex Vinyl doors product, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to a Laminex Vinyl doors product:
 - i. The replacement of the Laminex Vinyl doors product or the supply of equivalent product;
 - ii. The repair of the Laminex Vinyl doors product;
 - iii. The payment of the cost of replacing the Laminex Vinyl doors product or acquiring equivalent product; or
 - iv. The payment of the cost of having the Laminex Vinyl doors product repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with the Laminex Vinyl doors product.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex Vinyl Doors Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex Vinyl doors product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex Vinyl doors product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex Vinyl doors product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex Vinyl doors product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s).After we receive your written claim, we will contact you to discuss. In some circumstances The Laminex Group may need to remove a sample of the installed Laminex Vinyl doors product for testing.

Laminex Vinyl doors are manufactured, marketed and distributed by The Laminex Group, a division of Laminex Group Pty Limited ABN 98 004 093 092.
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Return this original warranty form to Laminex® Vinyl Doors Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex Vinyl doors were purchased: _____

Address where Laminex Vinyl doors are installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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LAMINEX® CRYSTALGLOSS® SURFACES

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® CrystalGloss® surfaces product for interior residential or commercial use who is a "consumer" as defined in section 3 of the Australian Consumer Law that The Laminex Group will at its option, repair or replace any Laminex CrystalGloss surfaces product without charge if it is defective directly as a result of its manufacture or supply by The Laminex Group or the materials used in its manufacture by The Laminex Group during the first 7 years after initial purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
 - a) any natural occurrence, or any other act or circumstance beyond The Laminex Group's control; or
 - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of a Laminex CrystalGloss surfaces product; or
 - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, exposure to chemical products, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
 - d) general fading or discolouration or damage due to direct and indirect light (exposure to direct sunlight should be avoided); or
 - e) the product being used in applications that are not recommended by The Laminex Group; or
 - f) faulty workmanship by any person other than The Laminex Group; or
 - g) variation in colour, pattern, shade of material against the sample material, display/s and/or printed illustrations.This warranty also does not cover:
 - h) where the defect is trivial or insubstantial; or
 - i) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is a close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
 - j) where the defect has been disclosed as a feature or limitation of the Laminex CrystalGloss surfaces product in any literature published by The Laminex Group; or
 - k) outdoor application.
3. This warranty applies only to Laminex CrystalGloss surfaces products:
 - a) Purchased from The Laminex Group after 1 October 2009 for interior residential or commercial use in Australia;
 - b) That has remained installed at the location at which it was first installed after its sale by The Laminex Group;
 - c) Which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning the Laminex CrystalGloss surfaces product, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below;
 - d) Where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. Costs of claiming:
 - a) The Laminex Group will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex CrystalGloss surfaces product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex CrystalGloss surfaces product (including any quotes you have obtained verifying the labour charges).
 - b) If The Laminex Group considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex CrystalGloss surfaces product covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - c) Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex CrystalGloss surfaces product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex CrystalGloss surfaces product are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of the Laminex CrystalGloss surfaces product.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired a Laminex CrystalGloss surfaces product, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy; then that term, condition warranty or remedy shall be deemed to be included in or; as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
 - a) If the breach related to a Laminex CrystalGloss surfaces product:
 - i. The replacement of the Laminex CrystalGloss surfaces product or the supply of equivalent product;
 - ii. The repair of the Laminex CrystalGloss surfaces product;
 - iii. The payment of the cost of replacing the Laminex CrystalGloss surfaces product or acquiring equivalent product; or
 - iv. The payment of the cost of having the Laminex CrystalGloss surfaces product repaired; and
 - b) If the breach relates to services:
 - i. The supplying of the services again; or
 - ii. The payment of the cost of having the services supplied again.
8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. This warranty does not cover any other product used or installed in connection with the Laminex CrystalGloss surfaces product.
11. This warranty is not transferable or assignable.
12. Any inquiries regarding this warranty should be sent to Laminex CrystalGloss Surfaces Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108. Inquiries can also be made by calling 132 136 or emailing enquiries@laminex.com.au.
13. To claim this warranty, please send the following written details to the address set out above:
 - Your name, address and telephone number
 - Place where the Laminex CrystalGloss surfaces product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex CrystalGloss surfaces product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex CrystalGloss surfaces product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex CrystalGloss surfaces product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s).



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Return this original warranty form to Laminex® CrystalGloss® Surfaces Warranties, The Laminex Group, P.O. Box 407, Doncaster VIC 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.

Name: _____

Place where Laminex CrystalGloss surfaces were purchased: _____

Address where Laminex CrystalGloss surfaces are installed: _____

Date installed: _____

Installed by: _____

Date: _____ **Signed:** _____



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